

Less burden with Prepaid RM3 Cashback Promotion

Terms and Conditions

1. The “Less burden with Prepaid RM3 Cashback Promotion” (“**the Promotion**”) is organized by TNG Digital Sdn Bhd (201701042478) (“**TNGD**”).
2. The Promotion period starts from 28 March 2020 and ends on 5 April 2020 (“**Promotion Period**”).
3. This promotion is open to all active Touch ‘n Go eWallet users who have never used the Prepaid function in the Touch ‘n Go eWallet (“**TNG eWallet**”) (“**Eligible Users**”).
4. Perform one (1) transaction at Prepaid with a minimum amount of RM10 using TNG eWallet for the first time and be rewarded with RM3 Cashback.
5. Limited to first one thousand (1,000) Eligible Users daily throughout the Promotion Period.
6. The RM3 Cashback will be credited into Eligible Users’ TNG eWallet within 3 working days from the successful transaction date.
7. This promotion is limited to Malaysian Based Network Provider (Hotlink, Digi, U Mobile, Xpax, Yes, Tune Talk, XOX, ALTEL & Merchantrade)
8. TNGD shall be entitled to withhold any benefits under the services rendered, with or without notice to the users if the user is found have breached TNGD’s Users terms and conditions.
9. This Terms and Conditions shall be further subject to the General Campaign Terms and Conditions which can be found at “<http://www.tngdigital.com.my/general-terms-and-conditions.html>”.

“Less burden with Prepaid RM3 Cashback Promotion”

Terma dan Syarat

1. “Less burden with Prepaid RM3 Cashback Promotion” (“**Promosi**”) ini dianjurkan oleh TNG Digital Sdn Bhd (201701042478) (“**TNGD**”).
2. Promosi ini bermula dari 28 Mac 2020 dan berakhir pada 5 April 2020 (“**Tempoh Promosi**”).
3. Promosi ini terbuka kepada semua pengguna Touch ‘n Go eWallet (“**TNG eWallet**”) aktif yang tidak pernah menggunakan fungsi “Prepaid” (Prabayar) pada aplikasi TNG eWallet (“**Pengguna Yang Layak**”).
4. Belanja minima sebanyak RM10 di “Prepaid” (Prabayar) pada aplikasi TNG eWallet buat kali pertama dan terima Pulangan Tunai RM3.
5. Terhad kepada satu ribu (1,000) Pengguna Yang Layak yang pertama sahaja setiap hari, sepanjang Tempoh Promosi.
6. Pulangan Tunai RM3 akan dikreditkan ke akaun TNG Pengguna Yang Layak dalam tempoh 3 hari berkerja dari tarikh transaksi yang berjaya.
7. Promosi ini terhad kepada Pembekal Rangkaian di Malaysia (Hotlink, Digi, U Mobile, Xpax, Yes, Tune Talk, XOX, ALTEL & Merchantrade)
8. TNGD berhak untuk menahan apa-apa faedah bagi perkhidmatan yang diberikan dengan atau tanpa notis kepada pengguna sekiranya pengguna didapati melanggar Terma dan Syarat Pengguna TNGD.
9. Terma dan Syarat ini tertakluk kepada Terma dan Syarat Kempen Am yang boleh didapati di “<http://www.tngdigital.com.my/general-terms-and-conditions.html>”.

Less burden with Prepaid RM3 Cashback Promotion

Frequently Asked Questions

1. What is the Promotion?

Perform one (1) transaction at Prepaid with a minimum amount of RM10 using Touch 'n Go eWallet for the first time and be rewarded with RM3 Cashback.

2. What is the duration of this Promotion?

This Promotion begins from 28 March 2020 and ends on 5 April 2020.

3. Who is eligible for this Promotion?

All active Touch 'n Go eWallet users who have never used the Prepaid function in Touch 'n Go eWallet.

4. How many times can I be entitled for the RM3 Cashback?

You are only entitled to ONE (1) time RM3 Cashback as it is applicable for users who use the Prepaid function in Touch 'n Go eWallet for the first time.

5. Is there a limit to the number of users eligible for this Promotion?

Yes, this promotion is limited to the first one thousand (1,000) users every day throughout the Promotion Period.

6. When will I receive the Cashback?

The Cashback will be credited into your Touch 'n Go eWallet account within 3 working days from the successful transaction date, if eligible.

7. How will I know when the Cashback has been credited into my Touch 'n Go eWallet account?

You will receive an in-app push notification once the cashback has been credited, if eligible. To ensure that you will be notified, please enable push notification in your mobile settings.

8. I've paid at least RM10 for my Prepaid bill using Touch 'n Go eWallet for the first time. Why didn't I receive my RM3 Cashback?

If your transaction complies with the terms and conditions of this Promotion but you did not receive your RM3 Cashback, this could be due to the cashback is fully redeemed by the first 1,000 daily users. Do look out for our other promotions and keep using Touch 'n Go eWallet.

“Less burden with Prepaid RM3 Cashback Promotion”

Soalan Lazim

1. Apakah tawaran Promosi ini?

Belanja minima sebanyak RM10 di “Prepaid” (Prabayar) pada aplikasi Touch ‘n Go eWallet buat kali pertama untuk menerima Pulangan Tunai RM3

2. Bilakah Tempoh Promosi ini?

Promosi ini bermula dari 28 Mac 2020 dan berakhir pada 5 April 2020.

3. Siapakah yang layak untuk Promosi ini?

Semua pengguna Touch ‘n Go eWallet aktif yang tidak pernah menggunakan fungsi “Prepaid” (Prabayar) pada aplikasi Touch ‘n Go eWallet.

4. Berapa kali saya layak untuk Pulangan Tunai RM3?

Anda hanya layak untuk SATU (1) kali Pulangan Tunai RM3 kerana ia hanya untuk pengguna yang menggunakan fungsi “Prepaid” (Prabayar) pada aplikasi Touch ‘n Go eWallet buat kali pertama.

5. Adakah terdapat had kepada bilangan pengguna yang layak untuk Promosi ini?

Ya, promosi ini terhad kepada seribu (1,000) pengguna yang pertama setiap hari sepanjang Tempoh Promosi.

6. Bilakah saya akan menerima Pulangan Tunai?

Pulangan Tunai akan dikreditkan ke akaun Touch ‘n Go eWallet anda dalam tempoh 3 hari berkerja dari tarikh transaksi yang berjaya, jika layak.

7. Bagaimanakah saya akan tahu apabila Pulangan Tunai telah dikreditkan ke dalam akaun Touch ‘n Go eWallet saya?

Anda akan menerima pemberitahuan “push” dalam aplikasi apabila Pulangan Tunai telah dikreditkan, jika layak. Untuk memastikan bahawa anda akan dimaklumkan, sila aktifkan pemberitahuan “push” dalam tetapan mudah alih anda.

8. Saya telah membayar bil “Prepaid” (Prabayar) saya sekurang-kurangnya RM 10 dengan menggunakan Touch ‘n Go eWallet buat kali pertama. Mengapakah saya tidak menerima Pulangan Tunai?

Jika anda tidak menerima Pulangan Tunai walaupun transaksi anda memenuhi terma dan syarat Promosi, ini mungkin disebabkan oleh had jumlah pulangan tunai telah mencapai 1,000 pengguna harian yang pertama. Nantikan promosi kami yang lain dan teruskan menggunakan Touch ‘n Go eWallet.