

The Face Shop (Online): Spend RM120 & Get RM15 Cashback Promotion

Frequently Asked Questions

Q1 What is the duration of this promotion?

A1 Promotion period is from 24 May 2020 until 30 June 2020.

Q2 What is the promotion?

A2 Shop at The Face Shop [website](#) using Touch 'n Go eWallet in a single receipt and get RM15 cashback with minimum spend of RM120.

Q3 Who is eligible for this promotion?

A3 All Touch 'n Go eWallet users who make a payment using Touch 'n Go eWallet with a minimum online purchase of RM120 in a single receipt.

Q4 How many times can I be entitled for the RM15 cashback?

A4 Each Touch 'n Go eWallet user is only entitled to receive one (1) RM15 cashback throughout the promotion period.

Q5 When will I receive the cashback?

A5 The cashback will be credited back to the respective Touch 'n Go eWallet within three (3) working days after the transaction is made. Working days are from Monday till Friday, excluding Malaysia public holidays.

Q6 What transaction(s) are not eligible for this promotion?

A6 Promotion is not valid with any other vouchers, promotions and/or offers.

Q7 Can I request for a refund after purchase being made using Touch 'n Go eWallet during this promotion?

A7 Yes. In the event of a refund, customers are required to contact [The Face Shop](#).

The Face Shop (Online): Promosi Belanja RM120 & Dapatkan RM15 Pulangan Tunai

Soalan Lazim

S1 Bilakah tempoh promosi ini?

J1 Tempoh promosi adalah dari 24 Mei 2020 until 30 Jun 2020.

S2 Apakah tawaran promosi ini?

J2 Belanja di [laman web](#) The Face Shop dengan Touch 'n Go eWallet dalam satu resit untuk dapatkan pulangan tunai RM15 dengan belanja minimum RM120.

S3 Siapa yang layak untuk promosi ini?

J3 Semua pengguna Touch 'n Go eWallet yang membuat pembayaran melalui Touch 'n Go eWallet dengan pembelian minimum RM120 dalam satu resit.

S4 Berapa kali saya berhak untuk mendapat RM15 pulangan tunai?

J4 Setiap pengguna hanya layak mendapat satu (1) RM15 pulangan tunai sepanjang tempoh promosi.

S5 Bilakah akan saya terima pulangan tunai tersebut?

J5 Pulangan tunai akan dikreditkan ke Touch 'n Go eWallet pengguna dalam masa tiga (3) hari bekerja dari tarikh transaksi. Hari bekerja adalah dari Isnin hingga Jumaat, tidak termasuk hari cuti umum Malaysia.

S6 Apakah transaksi yang tidak sah untuk promosi ini?

J6 Promosi tidak sah dengan mana-mana baucar, promosi dan/atau tawaran lain.



- S7 Bolehkah saya meminta pembayaran balik selepas pembelian dibuat menggunakan Touch 'n Go eWallet semasa promosi ini?
- A7 Ya. Sekiranya terdapat pembayaran balik, pengguna dikehendaki menghubungi [The Face Shop](#).